

20 March 2023

Privacy policy

1. Controller Ellego

Powertec Oy

Contact details:

Linnanpellontie 18

24910 Halikko as

Contact details in matters concerning the data file:

Ellego Powertec Oy

info@ellego.fi

2. Name of the data file

Data file of customers, potential customers, partners

3. Purpose of use and data content of personal data

We process the personal data of our customers and partners in order to offer our services and manage customer relationships in the best possible way. We process data either on the basis of our agreement or in order to prepare one. The personal data processed include contact information, such as name, position, telephone number and e-mail address. We collect the necessary information directly from the customer or partner. We store data while the customer relationship exists and thereafter, taking into account the requirements of current legislation. We store the data of potential customers for the duration of the consent.

5. Data sources of the data file, retention

We collect the necessary information directly from the customer, potential customer or partner. We store data while the customer relationship exists and thereafter, taking into account the requirements of current legislation.

6. Principles of data file protection

Personal data are stored almost exclusively in electronic form and they are protected in accordance with common industry standards. We select reputable and secure service providers for storing and processing data. We treat the data as confidential and do not disclose data to the general public, nor do we sell or rent the data for marketing purposes. We store and back up data so that services can be easily and quickly resumed in case of problems, if necessary.

The data are collected in registers protected by firewalls, passwords and other technical means.

7. Data transfers and disclosures

Personal data will not be transferred outside the EU or the European Economic Area.

As a rule, personal data are not disclosed outside the EU, but as data are primarily stored and processed in electronic form and especially in cloud-based services, some of our service providers may be located in countries outside the EU. Such service providers we use include Google (cloud storage, analytics) and Mailchimp (e-mail marketing). In this case, we ensure that the transfer of data takes place using adequate safeguards required by law. The primary options are (1) transferring data to a country with an adequate level of data protection approved by the EU Commission, (2) transferring data to an EU-US Privacy Shield certified company (transferees in the United States) or (3) using the EU Standard Contractual Clauses .

8. Rights of the data subject

The data subject has the following rights, the requests for the exercise of which must be made to the address info@ellego.fi.

The data subject has the statutory right to inspect what data concerning him or her have been stored in the personal data file, to erase or rectify the data and to restrict their processing. The data will be deleted in accordance with the request, unless storage is required by law. The data subject has the right to withdraw their consent at any time or object to the processing of their data. Each data subject has the right to lodge a complaint with a supervisory authority about shortcomings in the processing of personal data.

Right to lodge a complaint with a supervisory authority

If you consider that your rights have been infringed, you can lodge a complaint with a data protection authority in the European Union. In Finland, the supervisory authority is the Office of the Data Protection Ombudsman. The contact details of the Office of the Data Protection Ombudsman can be found at www.tietosuoja.fi.